

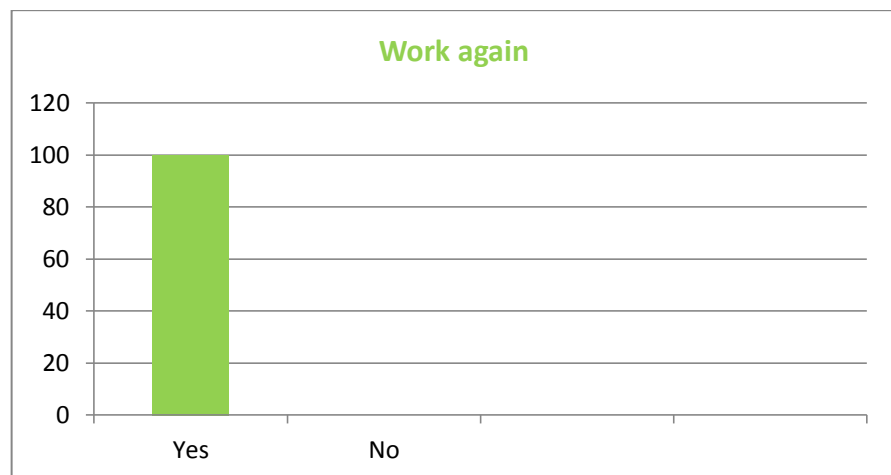
Do you want to be sure your customers come back?

100 % of my customers would work with me again.

In 2014 I asked my clients for direct feedback on my services for the first time and conducted a survey on the overall quality of my translations/interpreting assignments and other factors such as punctuality and communication. At the beginning of January 2016, I repeated the same survey for 2015. I asked my clients to grade the factors mentioned before with grades ranging from 1 to 6 while 1 was the highest grade and 6 the lowest one. Here are the results:

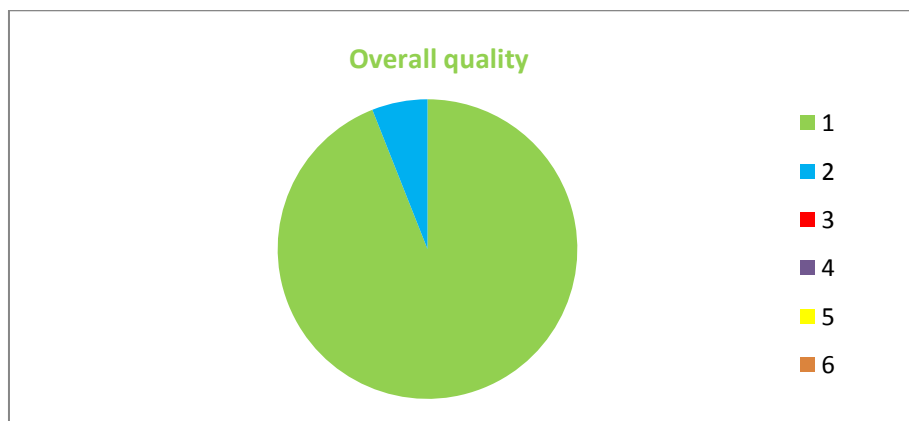
Would you work again with Jessica Link Translations?

100 % of my customers would work with me again.



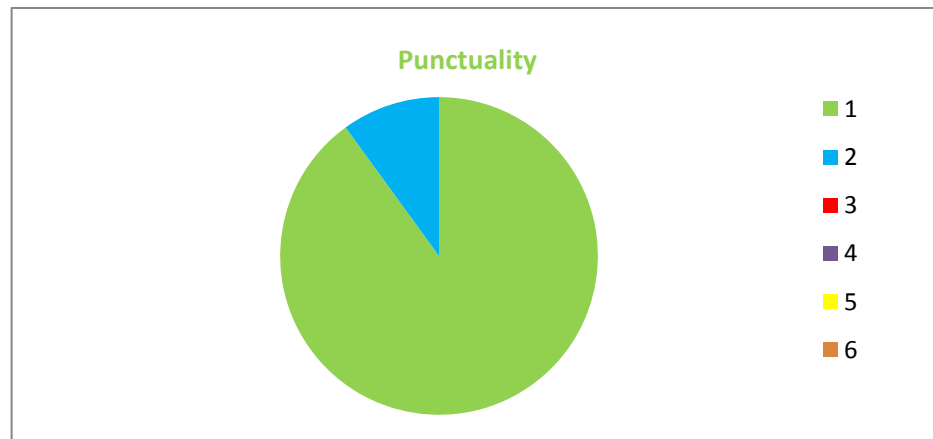
Overall quality

94 % of my customers graded the overall quality with a 1 (best grade) and 6 % of them with a 2.



Punctuality

Regarding punctuality, 90 % of my customers gave me a 1 (best grade) and 10 % gave me a 2.



What does that mean for you?

Short decision-making processes.

Your customers receive your message and your products on time.

You increase your productivity and sales.

You communicate more efficiently with your customers and collaborators in Germany.

You have flawless products and documents and increased customer loyalty.

Do you have other questions? Or do you need professional advice on your translation or localization project? Contact me at info@jessicalinktranslations.com or call me on (+39) 349 1564532 and let's talk about your project and how I can help you make it work the way you want.